Exceptional patient support services

Find information about co-pay enrollment, financial support, product replacement, and other programs.
Commercial Co-Pay Program for ZIEXTENZO and ZARXIO

Patients can receive their first and subsequent doses of ZIEXTENZO or ZARXIO at no cost*

$0 out-of-pocket for first dose or cycle

$0 out-of-pocket for subsequent doses or cycles

- For eligible,* commercially insured patients
- No income requirements
- Virtual co-pay card ensures that patients have immediate access to their benefits

The Sandoz One Source Commercial Co-Pay Program supports eligible,* commercially insured patients with their out-of-pocket co-pay costs for ZIEXTENZO and ZARXIO.

*Eligibility Requirements: Maximum benefit of $10,000 annually. Prescription must be for an approved indication. This program is not health insurance. This program is for insured patients only; cash-paying or uninsured patients are not eligible. Patients are not eligible if prescription for ZIEXTENZO or ZARXIO is paid, in whole or in part, by any state or federally funded programs, including but not limited to Medicare (including Part D, even in the coverage gap) or Medicaid, Medigap, VA, DOD, or TRICARE, or private indemnity plans that do not cover prescription drugs, or HMO insurance plans that reimburse the patient for the entire cost of their prescription drugs, or where prohibited by law. Co-Pay Program may apply to out-of-pocket expenses that occurred within 120 days prior to the date of enrollment. Co-Pay Program may not be combined with any other rebate, coupon, or offer. Co-Pay Program has no cash value. Sandoz reserves the right to rescind, revoke, or amend this offer without further notice.
The Sandoz One Source® Commercial Co-Pay Program in 3 simple steps

1. **ENROLL**
   - Three ways to enroll
     1. Instruct your patients to enroll in co-pay online.
     2. Submit an online Sandoz One Source enrollment form.
     3. Download and fax the Sandoz One Source enrollment form to 1-844-726-3695.

2. **CONFIRM**
   - Confirm which benefit your patient will use. The Commercial Co-pay Card may be used for either medical or pharmacy benefits.

3. **PROCESS**
   - **Medical benefits**
     - Enter co-pay card just like an insurance card as additional insurance benefit (eg, secondary, tertiary, etc)
     - Submit claim
     - Receive remittance and payment
   - **Pharmacy benefits**
     - Get one-time registration of co-pay card with pharmacy
     - Patient provides co-pay card information to their pharmacy for processing
Sandoz One Source® offers a comprehensive suite of patient support services

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*Training via video or telephone is also available.
bPatients whose therapy regimens continue into a new benefit year are not required to reenroll in the Commercial Co-Pay Program. Benefits will automatically renew when the new year begins.

SSN = social security number.

93% of healthcare providers surveyed were completely satisfied with Sandoz One Source patient services1

Contact a Sandoz One Source case manager at 1-844-SANDOZ1 (1-844-726-3691) for more information.
Exceptional services from Sandoz One Source

In-home injection training

Sandoz offers in-home visits where a nurse trainer can visit the patient at their home to provide instruction for administration of ZIEXTENZO or ZARXIO.

1. You or your patient can contact Sandoz One Source to initiate a training request.
2. The nurse will contact the patient to coordinate the visit.
3. During the visit, the nurse will demonstrate how to properly administer ZIEXTENZO or ZARXIO and provide information on how to self-administer the injection effectively.
4. The nurse will complete an Education Checklist at the end of the visit to help ensure the patient understands and is comfortable with self-administration.

Product Replacement Program

As a supplement to the Sandoz Returns Policy, Sandoz One Source offers a simple product replacement process for spoiled products under the following circumstances*:

- Product was mishandled, dropped, or broken
- Product was inappropriately stored or refrigerated, or was frozen
- There was an admixture error
- Product was reconstituted but not administered due to an unforeseen reason

*Additional conditions apply. Product shall be eligible for replacement only (no credit will be issued). Spoilage applies only to infused or injected products. Samples are not eligible for spoilage replacement. Replacement is not available if product has been administered. Sandoz can ship replacement product only to licensed entities. All spoilage replacement requests are subject to review. If already billed or submitted to insurance, or a co-pay or co-insurance payment was received, replacement is not available. Replacement due to loss of refrigeration is limited to five (5) packs per incident, based on SKU dispensing pack quantity, unless the loss was caused by the failure of a Sandoz-provided refrigerator.
Comprehensive support services designed with patients in mind

- Benefit investigations
- PA and appeals support
- Commercial Co-Pay Program
- Independent foundation information
- Patient Assistance Program
- Billing and coding support
- General payer policy information
- Product Replacement Program

To enroll your patients, visit ZIEXTENZO.com or ZARXIO.com

PA = prior authorization.

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